

Mission Statement

It is the mission of Carnegie Hill Endoscopy Center, LLC, hereinafter referred to as “Center”, to provide high quality gastrointestinal endoscopy services, considerate of the specific needs of individual patients.

In order to promote the highest quality of gastrointestinal endoscopy services, the Center will: maintain a physical environment conducive to the provision of safe, efficient procedures; ensure that safe and effective equipment and supplies are available for use by the Center’s physicians and clinical staff; recruit, hire, affiliate with and maintain relationships with qualified, skilled physicians, other clinical staff, administrative staff, support staff, and other providers; and provide an effective program of quality assurance and quality improvement.

It is the mission of the Center to serve all persons in need of gastrointestinal endoscopy services, regardless of age, color, race, creed, national origin, religion, sex, marital status, disability, payer source, or any other personal characteristic or qualification, including the ability to pay.

In order to accomplish this mission of service to all, the Center will:

- Concentrate on serving residents of the local communities in the immediate vicinity of its location, so as to satisfy the unmet needs of these

communities, which originally led the Center to locate there. The Center will attempt to make physicians and patients in its local communities aware of its services and encourage the use of those services;

- Provide charity care to uninsured persons and persons without the ability to pay the entire charge for services. The Center will develop, maintain, and update, as necessary, a policy and procedure for serving uninsured persons and persons without the ability to pay the entire charge, and will develop, maintain and update a sliding fee scale considerate of the means of such persons, for use in such cases; and
- Promote the accessibility of its services for all persons in need of these services, with particular emphasis on improving access for traditionally under-served populations, including ethnic minorities and persons of low-income status. The Center will operate at times that promote accessibility, attempt to provide culturally-sensitive services, including services that assist individuals to overcome physical and language barriers, and encourage patients to freely offer opinions regarding how accessibility and service can be improved.

Interpretation services and this document are available in Spanish, Mandarin, Cantonese, and Russian upon request.

